

# Highlights of Results

## General Comments

There were 72 responses that provided general feedback

login to these other institutions. AJCU libraries cover hours in various time zones and tutor.com covers all other hours so that students can submit questions even at 3:00 a.m. Logs of the answers provided are maintained for quality control. All the librarians who participate in this program have Masters in Library Science and know techniques and resources but may not know unique things about assignments and resources at the various AJCU libraries. For example, what floor are the BL books on at Fordham?''

For those whose at



2. This article is not available full text in EBSCO. Article Linker indicates if the article is available in another one of the databases, in print or on microfilm.

Clicking on Article Linker indicates that the article is available in Sage Premier 2012.

[Age and the effects of news media attention and social media use on political interest and participation: Do social media function as leveller?](#)



Note: The linking button is different in various databases, for example, this how it looks in ProQuest databases



Search criteria: [Refine or alter criteria](#)

Author: Holt, Kristoffer  
 Journal: European journal of communication (London)  
 ISSN: 0264-3758

Issue: 1      Page: 19      Volume: 28

Available Online Here: [Step 1 - Article is](#)

03/01/1999 - present      [Article Journal SAGE Premier 2013](#)  
 dates not available      [Journal Library's Print Holdings](#)

3. This article is not available online in any sources to which the Library has a subscription.

[Determinants of Chinese Travel Experiences](#) in Social Media

Tourism Marketing. Jan2013, Vol. 30 Issue 1/2, p93-107. 15p. DOI: 10.1080/10548408.2013.751237. By: Kang, Myunghwa; Schuett, Michael A. Journal of Travel & Tourism Research. 2013. 15p. DOI: 10.1080/10548408.2013.751237.

influence; DATA      Subjects: TOURISM; SOCIAL media; DECISION making; SOCIAL media; DATA

Database: Academic Search Elite

[Add to folder](#)      [Check Article Linker for full text.](#)      [ILLiad](#)

[Search criteria:](#) [Refine or alter criteria](#)

es in Social **Article: Determinants of Sharing Travel Experiences**

Author: Kang, Myunghwa

Journal: Journal of travel & tourism marketing

ISSN: 1054-8408 Date: 01/01/2013

Pages: 39

Full text: PDF

Pages: 132

**Step 2 - Search the Library Catalog:**  
 by ISSN (suggested)  
 by journal title

**Questions?**  
[Ask a Librarian](#)

- To "Place an ILL request" enter your My.Scranton login information. If it is the first time you used ILLiad Interlibrary Loan, you will be prompted to create an account.

### Weinberg Memorial Library ILLiad

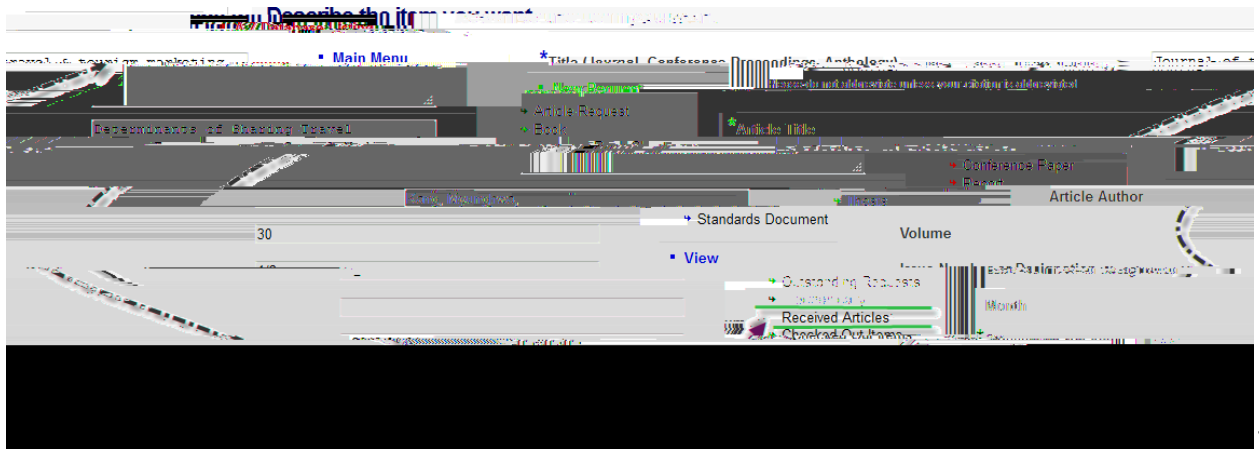
Logon to the ILLiad system to continue placing the request. The information from the database record will be automatically loaded into your request.

**ILLiad Logon**

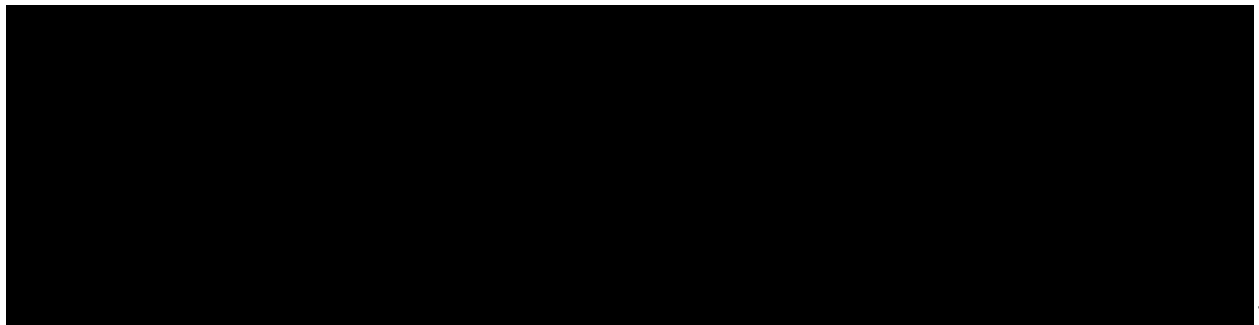
\* Username

\* Password

The article information is pulled into the ILLiad form. There is no charge for Interlibrary Loan. Articles are delivered to your desk top. When you get an email notification that your article is available, the arrow below shows where to click to see the article. This service typically takes 24 hours.



5. In this example, the Library has the journal on microfilm and in print.



Title: Perceptual and motor skills.	
PERIODICALS	Selected
Periodicals 2nd Floor	Location
Download 1966-1987 no. 10	Latest Release
PERIODICALS	Selected
Download 1966-1987 no. 10	Latest Release
V122(1956) - V122(2006)	Sub Range
PERIODICALS	Selected
Microformat Periodicals	Location
V122(1956) - V122(2006)	Sub Range
PERIODICALS	Selected
Periodicals 2nd Floor	Location
V122(2006)	Sub Range

6. This article is in several different databases and also in print. Notice the date ranges are different in the various databases.

**Search criteria:**

**Refine or alter criteria**

**Article:** The Voluntary Facial Action Technique: A Method to

Control Facial Expression

**Author:** Wang, J.

**Year:** 2008 **Vol:** 14 **Page:** 148-153

**Source:** Journal of Nonverbal Behavior **ISSN:** 0022-5066 **Page 1 of 1**

**step 1 - Article Is Available Online Here:**

Coverage Range	Links to content	Resource	Full Text
1966-2006	<a href="#">View Article</a>	Article Journal ProQuest Central	Full Text
1966-2006	<a href="#">View Article</a>	Article Journal Science Journals Online	Full Text
1966-2006	<a href="#">View Article</a>	Article Journal SpringerLINK-Online	Full Text
1966-2006	<a href="#">View Article</a>	Article Journal Social Sciences and Humanities	Full Text

"I have just found that a lot of the books, especially dealing with counseling, are very outdated and not new." Sophomore CHS/HAHR

**Response:**

The Counseling Department selects a substantial number of new books for purchase each year. The SpringerLink collection and ebrary electronic book collection also have a large number of books in counseling. To see which books are new, type new books and the department name or abbreviation, for example: **new books coun**. This information is updated monthly. To see if there are new books on a more narrow topic, you can search for the topic and limit by copyright date. Any time you can't find what you need, please come to or contact the Reference desk. 570 941 4000.



"There should be a higher quantity of currently used textbooks." Junior Physics/EE; Computing Sciences

**Response:**

There are some textbooks in the library's collection but it is not the Library's policy to purchase a copy of all texts that are required for classes. The Library's collection supports research and reading, supplementing required texts. Textbooks are regularly revised so that a collection of texts would become outdated. The loan period is one month. If someone else wanted the book, it could not be renewed. Many students use PALCI to borrow textbooks from other libraries.



"I wish there were options for leisure reading as well." –Junior Social Sciences/Psychology

**Response:**

Fiction is classified by the Library of Congress scheme so the best way to find leisure reading would be to look up your favorite author. However, since books are selected by academic faculty, authors tend to match those who are course related.

Other

"your library is state of the art and a modernized facility that allows a great deal of information for students academically." Graduate Nursing/Community Health

"I like the new spaces in the library this year." Senior Business/MBA

"I am really happy that down on the first floor study area they put more tables and chairs so there is more areas to do work. For me I refuse to work in a cubical because the light never works half the time and they give you no room for all of your books." Senior Business/MBA

Negative 13

"I just wish there is more space to study. Too many students are crowded in the library at all times." Senior Biology/Chemistry/Health

"Also I rarely use the floor area to study because they are kind of cramped and do not promote silent learning or comfortable area. I would like to see changes to the set up and there has been on the first floor." Faculty Exercise Science AD/PT

State of the library this year is very nice. Cramped chairs. Nursing/Only are and  
ST110213430TD00031/TT31Tf1.070D070003j/TT4(5j/TT471.404TD.00031

Negative 2

"Needs additional financial resources." Faculty, Nursing, community Health

**Response:**

Amen

## Furniture

Positive 1

"I really like the booths on the second floor." Freshman Biology/Chemistry/Mathematics

Negative 4

"More reading chairs" Junior MBA

"There needs to be more tables available." Junior Nursing/Community Health

"My one grievance is that chairs are too high and the desks are too low at the normal four person study tables. I can't even cross my legs comfortably!" –Senior Biology/Chemistry/Mathematics

**Response:**

All of these comments are absolutely correct! We want more seating. We also want more varieties of types of seating. We found that the tables with which the Library was originally furnished have a "skirt" that prevents people from crossing their legs. Any new furniture we bought does not have this. We investigated a method for raising the height or removing the skirting and bracing the table legs in a different way. We will solve this problem.

## Group Study

Negative 23

"The only other negative thing I can say is the private study rooms, I know that over this past summer you added a few more rooms and big tables to work on however it still is not nearly enough to accommodate the number of group working students at the this school on a nightly basis." Senior Exercise Science/OT/PT

Other comments pointed to the need of sound proofing and enforcement of the use of group rooms by groups and not by individuals.

**Response:**

As the Library plans for the Reilly Learning Commons, group study rooms and space for collaborative projects are a top priority.

In February 2013, the Library piloted a program to enable students to reserve the two new group study rooms on the second floor for two hours a day. The pilot program was a success and is now a permanent method for making certain that these rooms are available to groups.

## Hours

### Positive 1

"I think leaving the entire first floor open as the pro deo room is extremely beneficial...." Senior Nursing/Community Health

### Negative 14

"The upper floors of the library close too early. I get that the first floor is open all night but it is way too loud down there to concentrate. Either keep the upper floors open later or you should have campus security ensuring that the volume of the students on the first floor is kept at the minimum." Junior -Biology/Chemistry/Mathematics

### Response:

Comments reflected students' desire for more access to both study space and Library services and collections. Some comments asked for

University level

"...one on one interaction could be better. Sometimes I feel like I'm just being directed rather than helped." "Junior Biology/Chemistry/Mathematics"

## **Photocopiers** 1 comment

"The copy rooms need to be checked more for copier malfunctions and staple replacement." "Senior Biology Chemistry/Math"

### **Response:**

We will check the rooms more often. Thank you for calling this to our attention!

## **Printing**

Positive 3

"I find the free prints highly convenient, though." "Senior Philosophy/Theology"

Negative 13

"More free prints please." "Senior Exercise/Science/OT/PT"

"My bio class is taught completely out of notes! I spent 10 dollars a chapter on notes, you should have discounts or free prints for classes that use notes as their textbook." "Freshman Nursing community Health"

### **Response:**

The Library





“Overall very satisfied with the resources that are provided by the library. I feel the Library website can be improved and made more user friendly.” Graduate Business/MBA

**Response:**

We look for ways to make it easier for users to discover content on the Library's pages. Redesigning our entire web pages is a